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It's the most convenient way to get your eight hours of advanced mediation training and stay certified. In just one day via Zoom, this interactive program will cover everything from opening statements to navigating an impasse to settling high emotions.

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- Grasp the pros and cons of a caucus
- Identify when venting and apologies can be productive

# **Experts You Will Hear From**

Sheldon J. Stark Mediator and Arbitrator, *Ann Arbor* 

Kathleen L. Bogas Bogas & Koncius PC, Bingham Farms

Nakisha N. Chaney Salvatore Prescott Porter & Porter PLLC, Northville

Alex Green, IV Alex Green IV PLLC, Lathrup Village Paul F. Monicatti

Mediator and Arbitrator, Troy

Edward H. Pappas

Dickinson Wright PLLC, Troy

Zena D. Zumeta

Mediation Training & Consultation

Institute, Ann Arbor

## Schedule

8:15am	Welcome and Introductions
8:30am	Review of Case Study and Explanation of Videos

9:00am Video: Comparing Styles of Mediation and Group Discussion The evaluative model in operation; pre-mediation conference calls; strategic mediator planning; role of opening statements; identification of issues; caucus versus plenary sessions; early stage techniques; model advantages/drawbacks; party/lawyer satisfaction: lessons learned.

10:50am Break

11:05am Video: Comparing Styles of Mediation and Group Discussion The facilitative model in operation; strategic mediator planning; role of venting; managing high emotions; use of apology; benefits and drawbacks of caucus; model advantages/drawbacks; party/lawyer satisfaction; lessons learned.

12:50pm Lunch on Your Own

1:30pm Videos: Dealing with Money and Relationships
The evaluative and facilitative models in operation; initial

analysis.

3:10pm Break

3:25pm Group Discussion of Both Models

Instinct, intuition, and gut feeling; exchanging offers; impact of model differences; money techniques; relationship issues; other.

4:25pm Reaching a Settlement and Closing the Mediation: Small-

**Group Discussion** 

Techniques; offering mediator solutions; closing techniques; comparing party/lawyer satisfaction with the process; continuing to another day; when cases don't settle; other.

5:10pm Wrap-Up: Large-Group Discussion

Pros and cons of both models.