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## Take Your Practice in a New Direction

Want to expand or reinvent your practice? Attend this SCAO-approved\* seminar to mediate cases, improve your advocacy skills, or become a strategic negotiator—with five days of action-packed training. Get individualized coaching from a team of nationally recognized trainers who've been perfecting their approach to skill-building for decades. See why this event is the gold standard—it's preferred by accomplished judges and lawyers alike.

Hurry, registration is limited to 28.

#### You will be able to:

- Experience typical case scenarios and realistic demonstrations
- Learn how to overcome obstacles through interactive discussion
- Gain a deep understanding of parties' real motivations in mediation
- Participate in an interactive, role-playing environment
- Confidently handle the unique aspects of virtual mediation
- 66 Brilliantly conceived, sublimely executed—undoubtedly the single best seminar in my legal career.
  Jeffrey L. Hudson, Dean & Fulkerson PC, Troy

## **Program Trainers**



Tracy L. Allen Global Resolutions PLLC, *Grosse Pointe Farms* 

"Wonderful. The most practical tips and stories."
"Very knowledgeable." "Cut to the chase very well."

Past attendees rave about Tracy's role in this program. An international professional mediator, arbitrator, and ADR trainer, Tracy has more than 40 years in practice.

As a litigator and business tax lawyer for many years, she specializes in conflict prevention, management, resolution, and civility.



Sheldon J. Stark Mediator and Arbitrator, *Ann Arbor* 

"Brilliant! A master of process." "Excellent trainer. Very good wit." "An icon—well worth the price of admission."

Shel's reviews also speak for themselves. A successful trial lawyer, award-winning CLE provider, and a distinguished visiting professor, he has been providing

ADR services since the mid-1980s. His services include mediation, arbitration, case evaluation, and neutral third-party investigations.

## What to Expect

- 66 Each day is devoted to specific aspects of the mediation process. And then on the final day, every person gets to do one complete mediation from start to finish with their own coach.
  - -Program Trainer Sheldon J. Stark

## This hands-on training includes:

- Communication skills
- Role-play
- Dealing with difficult behavior
- Mediator opening statements
- Negotiation tactics
- Caucusing
- Reframing
- And more