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## 40-Hour General Civil Mediation Training

The Inn at St. John's, Plymouth  
01/14–16/16 and 01/29–30/16  
8:30am–5:30pm each day

Pricing (includes lunch daily)

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Prices guaranteed until 01/14/16. **Complete seminar policy:** [www.icle.org/info/seminarpolicies](http://www.icle.org/info/seminarpolicies). **Cancellation policy:** For a full refund, notify ICLE by January 4, 2016. Registrants who cancel after January 4, will be charged a \$250 cancellation fee. No refunds will be issued after January 8, 2016. **Persons with disabilities:** For special arrangements, please contact ICLE no later than seven days before the seminar.

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## Personalized Training to Reenergize Your Practice



Whether you are currently mediating disputes, looking to start, or just want to improve your advocacy skills, ICLE's award-winning,\* SCAO-approved\*\* 40-Hour General Civil Mediation Training will reenergize your practice. Nationally recognized trainers Tracy Allen, Anne Bachle Fifer, and Shel Stark give you individualized coaching and feedback in a limited-enrollment, role-play environment.

These trainers are on-site, walking you through typical case scenarios and realistic demonstrations and helping you build the skills you need to be more effective. See why attendees emerge excited and consistently rave that this hands-on training is the best they've ever attended.

### Benefits of Attending:

- Gain a deep understanding of parties' real motivations in mediation
- Establish your mediation practice using SCAO-approved\*\* seminar materials
- Get better results with immediate feedback from expert faculty
- Learn how to overcome obstacles through interactive role-play and discussion
- Improve your communication and listening skills for all settings

This program is the best mediation skills training offered anywhere in Michigan and consistently earns our highest ratings year after year.

\*Winner of an Association of Continuing Legal Education Administrators Best Award for a CLE Program.  
\*\*Attendance at all 40 hours is required to qualify for court appointment. Supervised experience is also required. See MCR 2.411(F)(2).



Tracy L. Allen

Global Resolutions PLLC, *Mt. Clemens*

Mediator, arbitrator, educator, and lawyer Tracy L. Allen has more than 30 years' experience. Her practice is presently devoted to national and international ADR as both a neutral and as an ADR service provider and teacher.



Anne Bachle Fifer

*Grand Rapids*

Michigan's most experienced general civil mediation trainer, Anne Bachle Fifer is a state-approved lead trainer for basic and advanced mediation. She received the Distinguished Service Award from the ADR Section, State Bar of Michigan.



Sheldon J. Stark

Mediator and Arbitrator, *Ann Arbor*

Sheldon J. Stark has been a successful trial lawyer, an award-winning\* CLE provider, and a distinguished visiting professor. He received the Distinguished Service Award from the Labor and Employment Law Section and the Michael Franck Award from the Representative Assembly.

“ Every judge should attend. This program will assist in case resolution and docket management.

Hon. Jon H. Hulsing, 20th Judicial Circuit Court, *Grand Haven*

“ The 40 hours flew by and the preparation was fun—this was a great experience!

Lisa S. Gretchko, Howard & Howard Attorneys PLLC, *Royal Oak*